

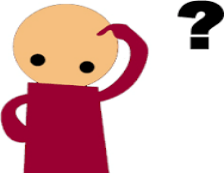


Information Services Contacts & Resources

Service Desk	TELEPHONE USE	REMOTE EMAIL
<p>Health I.S. Service Desk External: 619-543-4357 Internal: x3Help (34357) Servicedesk.uhealth.edu/ucsd</p> <p><i>Note: Use last 5 digits of number for internal dialing.</i></p> 	<p>Local Dialing Out</p> <ul style="list-style-type: none"> • 8 + 7 digits  <p>Checking your Voicemail Internal: x35880 External: 619-543-5880 Web site instruction to set up voicemail – blink.ucsd.edu</p>	<p>https://hsemail.ucsd.edu</p> <p>STAFF RESOURCES</p> <p>https://pulse.ucsd.edu</p> <ul style="list-style-type: none"> • VPN SUPPORT • EPIC <p>CLINICAL WEB PORTAL</p> <p>https://cwp.health.ucsd.edu</p> <p>UC LEARNING CENTER</p> <ul style="list-style-type: none"> • Employees • Affiliates • UCLC Overview
<h2>Frequently Asked Questions</h2>		
<p>Who can help with Epic Access and Training?</p> <ul style="list-style-type: none"> • Contact the Health I.S. Service Desk referenced above. <p>Who can help me with the UC Learning Center?</p> <ul style="list-style-type: none"> • Submit a request through one of the following links: <ul style="list-style-type: none"> • Affiliates (Non UCSD Employee) • Employees <p>How do I get a hold of Human Resources?</p> <ul style="list-style-type: none"> • 619-543-3200 or https://hhr.ucsd.edu • New Employees should visit HR New Employee Website <p>How do I get a hold of the Nursing Education Department?</p> <ul style="list-style-type: none"> • edr@health.ucsd.edu <p>How do I get a hold of the Parking Department?</p> <ul style="list-style-type: none"> • Parking info for new hires can be found at HR New Employee Website • Additional information can be found at <ul style="list-style-type: none"> • UCSD Transportation • Obtain Staff Parking Permit 		<p>CHANGE PASSWORD</p> <p>https://password.ucsd.edu</p> <p>WEB PAGING</p> <ul style="list-style-type: none"> • Web Paging • UCSD Telephone <ol style="list-style-type: none"> 1. Dial x137-last four digits of pager number 2. Your call back number 