

CCRS Welcomes 110 New Employees in Columbia, South Carolina

On September 20, 2016, CCRS was awarded a contract with the South Carolina Department of Mental Health to operate its Sexually Violent Predator Treatment Program located at the Broad River Correctional Institution in Columbia, South Carolina. This is the third SVP Program operated by CCRS, including similar programs in Texas and Florida.

In just 70 days, the CCRS start-up team was able to recruit, hire and train over 110 new employees and began operations of the program on December 1st. The transition of this 185-bed program to CCRS Management was made possible through an enormous team effort with contributions from the CCS Corporate Office in Nashville, CCRS Regional Office, Florida Civil Commitment Center, Texas Civil Commitment Center, Montgomery County Mental Health Treatment Facility, Treasure Coast Forensic Treatment Center, Columbia Regional Care Center, Maple Lane Competency Restoration Program, and Richland County Jail. CCRS will provide an ATSA-compliant four stage comprehensive sex offender treatment program as well as security, medical, psychiatric, nursing, dental, recreational, and educational services.

CCRS has begun the planning for a new, state-of-the-art replacement facility to be built on the current campus. Once the program is operating in the new facility in Q4 2018, CCRS will be responsible for the entire management of all facility services.

Congratulations to all the CCRS and CCS staff who dedicated their hard work, time, and efforts to launching this program. Welcome to all our new CCRS Employees! ■



Dear CCS Friends and Family,

As we bring 2016 to a close, we wanted to wish all of you a very happy and healthy holiday season!

From its inception, the leadership team at CCS has strived to create a work environment in which our employees around the world feel part of a larger, more meaningful purpose in the work that they do every day. We recognize that our industry can be very challenging and stressful at times, and for that reason, along with many others, we thank you for your commitment and excellent service.



CCS professionals are actively making a difference for patients and clients in hundreds of towns and cities across the United States and Australia. And while we are a large company, we share a common culture based on honesty, humility, humor and a hunger for hard work. It's this 5-H philosophy that differentiates us from other public healthcare providers, and we hope you are able to take as much pride in your work as we take in having you as part of our family.

Thank you again for a job very well done, and for making CCS a great place to work and grow professionally. Let's make 2017 our best year ever!

Happy Holidays

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Medication Errors

By Dr. Carl Keldie, Chief Clinical Officer

Over the course of a year, our nurses pass millions of individual doses of medications to our patients. Each of these instances is an opportunity for a medication error to occur. Medication errors are something that we monitor on a daily basis, but we see very few. Of those few, only a very small percentage are of any significance. Why is that? Medication errors occur everywhere medications are given - hospitals, nursing homes, jails, prisons, and even private houses. Why do we see so few?

The low incidence of medication errors speaks to the diligence and quality of our nurses. They are not just doing their job, they are doing their job well by being mindful not only of the importance of what they are doing but also of the absolute need to do it well. They put into practice the 5 rights of the patient each and every day. Never heard of the 5 rights of the patient? These were put into place by the Institute for Healthcare Improvement to help reduce medication errors and improve patient safety. It simply says that nurses should verify that the **Right** patient is getting the **Right** medication at the **Right** dose by the **Right** route at the **Right** time. This may seem to be a simple tool, but appearances can be deceiving as it is quite powerful.

Here is a real life example. **Enid Lassley**, a licensed practical nurse at our prison in Tecumseh, Nebraska, recently called the on-call provider with a question regarding a medication order. Her

patient required a blood thinner, in this case Coumadin, for an irregular heartbeat. The provider had written for this medication to be

changed to another blood thinner. In most cases, this causes no issues. Enid, however, realized that this patient also had an artificial heart valve making Coumadin the only option. She called the on-call provider, informed him of the situation and got orders to resume the Coumadin and to discontinue the other blood thinner. She knew that the 5 rights of the patient were not all checked off.

This patient was not about to get the “right” medication. Enid did the correct thing and called the provider to fix the situation before any patient harm occurred.

Do medication errors occur? Sure they do, but with nurses like Enid Lassley and all the other diligent nurses like her that work in our facilities across the country, they will be few and far between.

Dr. Carl Keldie joined CCS as the Chief Clinical Officer (CCO)

Enid Lassley, LPN at Tecumseh



in 2015. As CCO, he serves in an executive leadership role and his primary responsibility is ensuring CCS provides its patients with quality healthcare. Dr. Keldie also works as a liaison between medical staff and administration to support positive channels of communication while ensuring appropriate care to all patients. ■



CCS POTLIGHT

CCS Salutes Our Veterans: Manny Fernandez

Current Position at CCS: Senior Vice President, Operations

Previous Branch of Service: United States Army

"I love working for a company that dedicates itself to using its resources to help targeted populations that are less fortunate than we are. In the military, every step and breath you take is directed at protecting, defending, and serving each and every citizen of the United States. It is because of this instilled military mindset that I feel honored and called to serve, through CCS, the less fortunate population entrusted to our care throughout the United States and abroad."

CCS would like to thank **Manny Fernandez** for his service and for being a part of our company. ■



Wicomico County Detention Center

Our site hosts RN nursing students from our local community college, once a week, each semester. They shadow our nurses and see what it's like to provide healthcare to this population. Recently, one of the students left this note:

Dear Michelle, Amanda, Anita, and Celeste,

Thank you for all the support you gave us today during our experience here at Wicomico. People like you help people in nursing school desire to join workforce for the places they attend. You are excellent marketers/representatives of Correct Care Solutions. We hope your administration knows the good job you are doing for them.

**Thank you so much and God Bless
Irene Ayieko**

We are proud of the quality care we give our patients and are thankful that we've been given the opportunity to show them what it's like to be a team member of CCS. ■



From L to R: Celeste Andrews, RN, HSA, Amanda Swift, RN, Michelle Gwaltney, LPN, and Anita Brown, AA

Deerfield Beach Regional Office Supports NAMIWalks



The Deerfield Beach regional office participated in the NAMIWalks Broward County Florida event as the Walking warriors Team. The NAMIWalks is a family and community event to raise awareness, educate people about mental illness, celebrate recovery and highlight the Stigma Free initiative. Thank you to everyone who participated in the event! ■



CCS POTLIGHT

Besnik Prelvukaj recognized by Orange County Sheriff's Office for Saving a Life!



Major Bader, Besnik Prelvukaj LPN., Diane Simpkins
RN Regional Nurse Manager

Message from Chris Bove, President, Local Detention Division: "I knew when we met during the contract implementation that you were a strong nurse with tremendous compassion for the patients you care for every day. With that, I was not surprised to see that you are being recognized for your hard work and dedication. After reading the commendation, words cannot express how impressed I am with your quick action in saving a patient's life. We are all very grateful that you are on our team. Responding to an emergency event, using the training that you received and saving a patient's life is absolutely incredible and we are all very proud. Thank you for all you do each and every day!" ■



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KENNETH DECKER
CORRECTIONS ADMINISTRATOR

TO: Mr. Besnik Prelvukaj , Correct Care Solutions
FROM: Colonel Kenneth A. Decker, Corrections Administrator
DATE: August 9, 2016
SUBJ: COMMENDATION

I am writing to commend you for the action you took on July 29, 2016 at 2013 Hours. On that date a inmate fell to the ground, in Charlie 1 Housing Unit, suffering from an life threatening cardiac incident. Medical Staff and Emergency Response Team staff, including you, responded to the incident. Upon evaluation the inmate was found in serious distress. Cardi Pulmonary Resuscitation, Rescue Breaths and the use of an Automatic Electronic Defibrillator were necessary during this emergency. You assisted in these efforts by providing evaluation, emergency lifesaving care and clear concise direction to other staff present. These efforts continued until Paramedics arrived to transport the inmate to Orange Regional Medical Center.

Your quick reaction and professionalism saved this inmates life. Your actions reflect credit upon yourself, Correct Care Solutions and the Correctional Nursing Profession.

cc: Sheriff Carl E. Dubois
Undersheriff Kenneth T. Jones
Command Staff
Correct Care Solutions
Sgt. Marquez, COBA



Safety Plans and Reasons for Living

By Uduakobong N. Ikpe, Ph.D., J.D., Regional Behavioral Health Manager

When interacting with a person reporting suicidal ideation, one should not ask for assurances of safety i.e. contract for safety/no-harm contracts. Rather, a collaborative Safety Plan should be utilized.

A collaborative Safety Plan is a prioritized list of coping strategies and resources for use during a crisis. Safety Planning documents and identifies triggers, internal coping skills, external coping strategies, personal support and professional resources. In addition, Safety Planning, when coupled with a Reasons for Living List, can significantly reduce hospitalization related to suicide attempts. This dual approach has proven effective through a study conducted by M.D. Rudd and C.J. Bryan.

Please AVOID no-harm contracts and be sure to implement Safety Plans and Reasons for Living when dealing with individuals reporting suicidal ideation. Training and literature for collaborative safety planning will be rolled out for use in the upcoming months. Please keep an eye out for these updates! ■



Learn the
Warning
Signs.



CCS SPOTLIGHT

Inmates' Mental Health Addressed with New Program at Ft. Bend

Treating inmates with mental health issues typically does not make headlines, but the bottom line is there are men and women in jail who have mental problems. In the last couple of years, Sheriff Troy E. Nehls has taken steps to improve the Fort Bend County Jail's overall mental health program.

Initially, Sheriff Nehls approved increasing the number of housing units designated for mental health from 24 beds to 104 beds. Each designated mental health unit is based on the severity of the inmate's condition and ability to function in a jail setting. There are three levels of care at Fort Bend County: acute mental health, a stepdown mental health unit, and a transitional mental health unit.

Consolidating inmates with mental health conditions has allowed for better monitoring by the mental health staff, reducing the possibility of an inmate compensating or going into crisis.

On July 7, 2016, the Fort Bend County Jail, through the mental health section of Correct Care Solutions, began a new inmate mental health group therapy program. The program, "Thinking for a Change" is a 10-week program designed to reduce criminal thinking patterns by providing cognitive behavior techniques. Inmates were selected based on their mental health diagnosis and difficulty functioning in a jail environment.

"This program is the next step toward enhancing our ability to treat inmates with mental health issues beyond just prescribing medication," said Sheriff Nehls. "Our goal is to provide this and other mental health programs to help these inmates learn to overcome the challenges that come with living with their disease. By doing this, we hope to reduce recidivism and more importantly, help this at-risk population to live more productive lives outside the criminal justice system."

Recently, nine male inmates completed the "Thinking for a Change" program with promising results. "We were pleased to see these inmates embracing the program," Sheriff Nehls said. "Our participants let us know this specialized treatment will help them now and when they are released from jail and return to their homes."

The Sheriff's Office has increased the number of Mental Health professionals evaluating and treating mental health patients at the facility. The staff increase includes a Mental Health Coordinator plus four full-time and three part-time Mental Health Professionals. The staff has been assigned to all three shifts, basically expanding the ability to evaluate inmates 24-hours a day, seven days a week.

"This increase has provided outstanding results," Sheriff Nehls said. "We have been able to reduce the time taken for assessment of at-risk inmates, which in turn has reduced the time an inmate waits to be seen by a psychiatrist and provided needed medication." ■



Sheriff Troy Nehls (pictured left) is shown with **Victoria Miller**, a mental health professional with Correct Care Solutions; Dr. Connie Almeda, who also participates and speaks in the program; and **Matthew Zipprian**, the Mental Health Coordinator, who is also with Correct Care Solutions.

CCS SPOTLIGHT

Stigma Free for Real



Last month I wrote a column about our partnership with NAMI and our pursuit of becoming a STIGMA FREE Company. In follow-up to that article, I am asking you to look around your own workplace and consider this initiative as it relates to your colleagues.

One out of five employees in each of our departments could feasibly have an affiliation with dozens of names — dozens of human beings — who may be trapped in a world of despair. Furthermore, five of 10 leading causes of disability worldwide are mental problems which may include: major depression, schizophrenia, bipolar disorders, alcohol use and obsessive-compulsive disorders. These individuals could be in serious need of a conversation about workforce mental health, but have no resources, and numerous barriers to, or reservations about, starting that dialogue.

THAT IS STIGMA. Mental health conditions can have a real impact on the day to day workings of our company; manifested in employee morale, productivity, and absenteeism. This can cause negative results from both a financial and operational perspective. Given the fact that numerous affordable interventions exist, the time has come to challenge both the low priority given to mental health and the stigma that those with mental health conditions may endure on a daily basis.

Learning the facts is key to making a distinction between a mental health condition and the actual person. To start, let's be diligent about being sensitive to the things that we say, and consider their impact. For instance, making an off-hand remark about a colleague's well-organized desk such as "You're so OCD" may seem harmless, but OCD can be a very debilitating condition which has nothing to do with being tidy. Another example might be making a comment that someone is "acting really crazy today." Remember, words matter and they can hurt if used carelessly. So, please, look around and see the PERSON, and be receptive to the dialogue. That is truly the essence of being STIGMA FREE. Peace and light,

Marta Prado



CCS Home Office Sponsors Angels

CCS adopted 86 Angels from The Salvation Army ranging from 0-76 in age. Team members from the Home Office came together to provide those in need with what they needed the most. Car seats, dishes, coats, toys, bikes, scooters and even a stroller, crib and mattress set graced the lobby of the Home Office. Thank you to everyone for their generosity and willingness to give to those in need. ■



Worcester County Jail Thanksgiving Food Drive

As a team, we decided to do two projects for the holiday season. One was to do a food/pantry drive and the other to volunteer for the Salvation Army. For Thanksgiving, we were given permission by Assistant Warden Holland to place a box in the administration area and collect non-perishable items. These items were donated to the Samaritan Shelter in Pocomoke City, MD. ■

Pictured: Back row: M. Copening, F. Holland, AW, D. Bounds, AW
Front Row: M. Hickman, E. Klein, C. Dickins, J. Lynch



CCS POTLIGHT

Arkansas Leadership Retreat



On August 28th and 29th the Regional Team, HSA's, DON's, and Clinicians all assembled in Lake DeGray for a 80's inspired Leadership Retreat. On Monday night we had a cookout with many team members participating in a 80's costume contest. The winners of contest were from the Wrightsville Unit. **HSA Vesta Mullins** and her two DON's, **Crystal McCoy** and **Jazzmon Trice** knocked it out of the park as RUN DMC.■



The Role of Intoxication and Withdrawal in Suicide Risk

By Jerome Norton, Psy.D. CCHP–MH

In keeping with CCS's 2016 initiative to reduce and ultimately eliminate the risk of harm to our patients posed by suicidality and withdrawal, we have redoubled our focus on screening for both. The aim of today's *Suicide Prevention Weekly Tip* is to briefly examine the relationship between intoxication and withdrawal and risk of suicide.

It is well established that *intoxication* may lead to suicidality through disinhibition, impulsivity and impaired judgment, due to temporary impairment in brain functioning. In the situation of the newly admitted inmate, he or she may act on their sense of shock and hopelessness without the ability to rationally consider their situation. They often don't appreciate the permanency of suicide or its devastating impact on others.

Withdrawal often involves acute **anxiety** (with symptoms including feelings of fear, impending doom, and worry that can be experienced as intolerable) and **depressed mood** (with symptoms including feelings of sadness, hopelessness, helplessness, isolation, pessimism, irritability, and disgust). Both anxiety, and particularly depression, are highly correlated with suicide. Our suicide prevention tools identify both substance intoxication and withdrawal as risk factors.

CCS professionals need to recognize the medical and psychological issues associated with substance intoxication and withdrawal. When inmates on withdrawal protocols appear to be at increased suicide risk, they should not be left alone and suicide watch should be initiated until they are assessed further by a qualified mental health professional.■

CCS SPOTLIGHT

Mahoning County Justice Center - Life Saved



September 9, 2016 at approximately 1650 a Deputy assigned to a housing unit called the medical department to speak with Nurse Kenney, RN. The Deputy reported he had an inmate who was feeling sick and withdrawing from alcohol. Nurse Kenney reported to the housing unit to assess the patient who had failed to indicate his alcohol abuse during the intake process, citing a belief that he would be staying a short time in the facility.

The patient assessment indicated that he was slightly diaphoretic, displayed a notable tremor, a steady gait, feelings of nausea with no emesis, maintaining steady eye contact and registering normal vital signs. Nurse Kenney immediately spoke with the physician and obtained orders for the patient following the CIWA and Librium protocols.

At 1710, medical staff copied radio traffic of an “unresponsive male”. **Nurse Kenney RN** and **Nurse Jill Kaneski LPN** immediately responded to the housing unit.

On arrival to the unit an unresponsive male was observed on his bunk, it was the same patient that Nurse Kenney had assessed and obtained orders for minutes before. The patient did not have a palpable pulse, was not breathing and was blue. Narcan was administered as a precaution. The AED was applied but did not shock. Manual CPR was administered along with oxygen, a shockable rhythm was detected and the AED administered a shock X 2. The patient started to become responsive and combative. EMTs arrived on station and the patient was transported to the emergency room. The patient was admitted to the hospital and diagnosed with acute benzodiazepine intoxication. It was later determined that the patient had swallowed a baggie of benzodiazepines prior to entering the facility. After two days in the facility, the baggie ruptured and the patient experienced an overdose. Thanks to the quick thinking and proactive treatment administered by the Mahoning team, the patient survived the experience. ■



Richmond County - Life Saved



Teresa Leslie, LPN was recognized by the Sheriff of Richmond County, along with Sergeant Jessie Kent, Deputy Cory Schettino, and Deputy Brandon Phillips for saving the life Jerry Ramos who attempted suicide by hanging. Jerry was clinically dead. CPR we performed until EMS came and took over the code. He is alive today because of the quick response by Teresa Leslie and the security team. ■

CCS SPOTLIGHT

Self-Care During the Holidays

By Uduakobong N. Ikpe, Ph.D., J.D., Regional Behavioral Health Manager

Feelings of depression are common during the holidays. Social isolation and situational stressors (being away from loved ones, loss of freedom, and inability to engage in traditions) may contribute to depression and suicidal ideation. It is important to encourage patients, and those around us, to engage in self-care to mitigate feelings of depression. Exercise, writing/calling loved ones, medication/treatment compliance, and adequate sleep should be encouraged. Starting new traditions/modifying old traditions, spending time assisting others who may also be feeling badly, and reaching out for help can assist in reducing depression. We also must take it upon ourselves to pay close attention to individuals displaying risk factors for self-harm and to intervene.

This holiday season, please encourage self-care and pay attention to risk factors for suicide in our patients, coworkers, loved ones, and ourselves. ■



Andria Cantrell, LPN. On October 25, 2016 was making copies of a pre-lock up assessment for Lt. Keisler. While he was waiting on Nurse Cantrell to copy the papers for him, he began to choke. She heard him coughing, turned and ask if he was ok, he quit coughing and grabbed his throat his throat and shook his head no. Nurse Cantrell and her 5ft frame performed the Heimlich on him, picking him completely up off the floor and dislodging the sweet tarts he was choking on. Nurse Cantrell received notice this week that she is being honored as the Arkansas Department of Corrections Cummins Unit Employee of the Month for November 2016. Congratulations Andria and job well done! ■



Monmouth County Correctional Institution - Pink Out Day

For the first time, CCS was granted permission in Monmouth County Correctional Institution to allow the staff to dress in pink for breast cancer awareness. The staff took it a step further and did a bake sale in the medical department. Approximately \$500 was collected for breast cancer awareness. Thank you for all you did to make your first Pink Out Day a great one! ■

Pictured: Bottom row left to right: Diana Wood, Christine Volker, Lauren Werthwein Row 2 left to right: Doris Reyes, Marisa Marciano, Melanie Volker, Kerri DiGregorio, Ashley LaBarbera, Dr. Alicia Caputo-Smith, Dottie Carr Back row left to right: Dan Unachukwu, Cosmo DeFazio, Jesse Coudray,



American Heart Association - Heart Walk

In less than 90 days (mid-August through mid-October), the home office team was actively involved in raising money for the American Heart Association. Coffee sales, chili cook-offs, Clinical Olympics, bake sales, jewelry and art sales, silent auctions and online fundraising paid off as the team was able to raise over \$37,000 for this endeavor. The Nashville Heart Walk took place on Saturday, October 15 and approximately 100 team members and their families represented CCS.

On Wednesday, November 30, the Nashville Chapter of the American Heart Association held an awards banquet for the 116 companies that participated in the walk. CCS received the following awards:

- ◆ Circle of Excellence – for raising over \$25,000 (\$37,391 to be exact!)
- ◆ Best T-Shirt Design
- ◆ Most Employee Participation in a Medium Sized Company
- ◆ Largest Company Increase
- ◆ 2nd Place Fundraising Team (CCS' Red Hot Chili Steppers raised \$10,114. Over 600 teams participated.)



Team Captains and Top Walkers (those who raised more than \$1,000) were honored by the American Heart Association.
From Left to Right:

Lauren Malloy – Top Walker

Jackie Hester – Event Coordinator, Team Captain, Top Walker

Heather Clemons – Team Captain, Top Walker

Lauri Gilliam – Team Captain

Adolfo Cisnero – Team Captain, Top Walker

Steve Burney – Team Captain,

Michael McDonald – Team Captain

Judy Fabling – Top Walker

Jeremy Legg – Team Captain, Top Walker

Stephanie Moyer – Team Captain

Christina Putnam – Top Walker

Kristyn Fry – Team Captain

Shannon Neumann – Top Walker

Not shown: Richard Lee – Team Captain, Top Walker; Joel Jensen – Top Walker; Alicia Vallarta – Top Walker



Congratulations

We Congratulate these team members on their recent promotions:



Name	Position	Location
Anna Adams	Rehabilitation Specialist I CCRS	South Florida State Hospital
Jessica Bean-Sandidge	Director of Nursing	Roanoke City Jail
Lisa Ferguson	Health Services Administrator	Western Virginia Regional Jail
Janet Fisher	RN Charge Nurse	Kentucky State Reformatory
Kshunquecowha Johnson	Custody Technician CCRS	Florida Civil Commitment Center
Jodeci Jones	Recreation Specialist CCRS	Florida Civil Commitment Center
Brandi Jurek	Director of Nursing	Dane County Jail
Joyce Kamau	RN	Shelby County Correctional Center
Sharmane Morgan	LPN 12 Hour Shift CCRS	South Florida State Hospital
Ashley Ramirez	Recovery Plan Coordinator CCRS	Montgomery County Mental Health Treatment Facility
Randy Rios	Pharmacy Technician	Nueces County Jail
Darlene Washington	Health Services Administrator	Newport News Juvenile Detention Center
Alison Wisdom	Recruiter, Nurse	Home Office Human Resources
Celeste Andrews	Health Services Administrator	Wicomico County Detention Center
Michele Faye Brown	Health Services Administrator	Corrections Center of Northwest Ohio
Terri Campbell	Operations Support Manager	Home Office Operations Support
Tanequa Nichelle Darvin	Payroll Specialist	Home Office Finance
Shona Dennis	Health Services Administrator	Silverdale Detention Facility
Ugochi Diokpa	RN Supervisor CCRS	Montgomery County Medical Health Treatment Facility
Jay Flippen	Shift Supervisor (Captain) CCRS	Treasure Coast Forensic Treatment Center
Gary Don Hull	Physician Assistant	Big Springs Correctional Center
Amanda Jarman	Health Services Administrator	Larimer County Detention Facility
Autumn Ketzko	Shift Supervisor (Captain) CCRS	Florida Civil Commitment Center
Kimberly Potter	Health Services Administrator	Lancaster County Correctional Facility
Diane Simpkins	Regional Nurse Manager	Home Office Operations
Marie Uzpen	Director of Nursing	Larimer County Detention facility.



Lisa Ferguson
Health Service Administrator



Alison Widsom
Recruiter, Nurse



Diane Simpkins
Regional Nurse Manager

IDEAS? COMMENTS? SUGGESTIONS?



This is your CCS LifeLine! CCS LifeLine is for all employees, so this publication highlights CCS activities and interests happening all across the organization.

If you would like to submit articles, information, ideas, or photos for future newsletters, please contact:

newsletter@correctcaresolutions.com

Who to Contact?

Contact Numbers	
CCS Home Office	(800) 592-2974
Benefits Hotline	(844) 378-0630
Payroll Hotline	(615) 312-7290
IT Helpdesk	(866) 631-0051
Operations	(615) 324-5701

Contact Information for Home Office Needs

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	Territory 7	T7finance@correctcaresolutions.com
	Territory 8	T8finance@correctcaresolutions.com
	DOC	DOCfinance@correctcaresolutions.com
	FBOP	FBOPfinance@correctcaresolutions.com
	Private Prison	PrivatePrisonfinance@correctcaresolutions.com
	Accounts Payable	AccountsPayable@correctcaresolutions.com
	Concur Expense	concur@correctcaresolutions.com
	Payroll	CCS-Payroll@correctcaresolutions.com
Operations Support	Operations Services	Operations-Services@correctcaresolutions.com
IT	Help Desk	Helpdesk@correctcaresolutions.com
Human Resources	HRIS	hris@correctcaresolutions.com
	Human Resources	hr-ccs@correctcaresolutions.com
	Provider Contract Request	onsite.contracting@correctcaresolutions.com
Legal	Worker's Compensation	workerscompensation@correctcaresolutions.com
	Safety	safety@correctcaresolutions.com
Claims	Claims Customer Service	ccs_claimscustomerservice@correctcaresolutions.com
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Wishing everyone a safe and happy Holiday season!

